Security Department WASHINGTON STATE

WorkSource Advisory Bulletin WorkSource Standards & Integration Division

Washington envisions a nationally recognized fully integrated One-Stop system with enhanced customer access to program services, improved long-term employment outcomes for job seekers and consistent, high quality services to business customers. In order to achieve this vision, the WorkSource Standards & Integration Division sets a common direction and standards for Washington's WorkSource system through the development of WorkSource system policies, information memorandums, and technical assistance.

WorkSource Advisory Bulletin 10-04

TO: Workforce Development Councils

WorkSource Area Directors

Workforce Training and Education Coordinating Board

FROM: Amy Smith-Rubeck, Deputy Assistant Commissioner

DATE: May 10, 2011

SUBJECT: Analyses of Recent U.S. Department of Labor Training & Employment Notices

(TENs) 32-10, 33-10 and 34-10

1. Purpose:

The purpose of this WorkSource Advisory Bulletin (WAB) is to provide new information from the U.S. Department of Labor (DOL) relating to National Emergency Grant (NEG) applications and to highlight information from two recent DOL-funded studies.

2. Summary of TEN 32-10:

Revised National Emergency Grant Application Submission and Review Process

TEN 32-10 provides information on new tools, process changes, and improvements taken to facilitate more efficient, standardized, complete, and timely NEG applications, reviews, and awards. ETA expects these tools and changes to significantly reduce the number of NEG modifications. The tools are available on-line and include an NEG application checklist, Review Guidebook, and Electronic Application System (e-System) User Guide.

Revised NEG Application Submission and Review Process: The pre-application consultation now includes an added step of DOL Regional Office review of draft applications. Regional Offices will apply the NEG Checklist before an application is formally submitted and provide feedback as needed. Supporting documents should not be submitted for draft review due to current limited electronic viewing capacity.

Within seven days of the official submission of an NEG application and supporting materials, the Regional Office will complete the NEG Checklist and, if requirements are met, upload it to the NEG

eSystem.

The TEN further describes steps related to submission to and review and approval by the National Office.

Link: http://wdr.doleta.gov/directives/attach/TEN/ten2010/TEN32-10.pdf

3. **Summary of TEN 33-10**:

An Evaluation of the Priority of Service Provision of the Jobs for Veterans Act by the Workforce Investment System in Providing Services to Veterans and Other Covered Services

TEN 33-10 provides information on an independent evaluation study conducted for DOL on the implementation of priority of service provisions under the Jobs for Veterans Act. There are specific regulatory requirements to ensure that veterans who contact WorkSource are provided information and opportunities for priority of service.

The study was based on data from December 2007 through April 2009. The final rule on Priority of Services for Covered Persons was issued in the federal register on December 19, 2008, and the report does not address actions taken by DOL to ensure the workforce system implements the priority of services rule.

The TEN does mention the most recent program data available for Program Year 2009, which indicates that veterans comprised 8.0 percent of the adult civilian labor force and that their participation rate in DOL adult employment and training programs was 7.5%.

Link: http://wdr.doleta.gov/directives/attach/TEN/TEN-33-10-ACC.pdf

4. Summary of TEN 34-10:

Workforce System One-Stop Services for Public Assistance and Other Low-Income Populations: Lessons Learned in Selected States

TEN 34-10 highlights information from a recent study funded by DOL that focused on the nature of relationships between WIA and TANF programs. It provides information on a review of case studies of specific Center practices and other local factors.

Case studies of several local area settings explored cooperative, administrative, operational and financial relationships. The study focused on local decision making impacts.

The information gathered was based on the experiences of key stakeholders in settings with a <u>successful</u> track record serving TANF and other low income populations through Centers.

Highlighted in the TEN are a short list of findings, a few of which are as follows:

• Targeting entry-level jobs in growing fields of employment is key for TANF clients. The Centers actively identified growth industries with appropriate entry level jobs.

- Since the Centers were located within areas of high poverty, the comparatively high
 prevalence of services to low income populations was more a function of the local
 environment in which they operated rather than the result of conscious targeting of service
 to TANF clients.
- Local Workforce Investment Board (LWIB) vision and buy in is crucial to effectively serving TANF and other low income clients through Centers.
- Effective community-based service providers can effectively serve TANF clients due to their assistance in addressing barriers to employment.

Link: http://wdr.doleta.gov/directives/attach/TEN/TEN34-10ACC.pdf

5. References:

- http://wdr.doleta.gov/directives/attach/TEN/ten2010/TEN32-10.pdf
- http://wdr.doleta.gov/directives/attach/TEN/TEN-33-10-ACC.pdf
- http://wdr.doleta.gov/directives/attach/TEN/TEN34-10ACC.pdf

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